



pro **LISA.lims**[®]

“WebServices”

- “WebShop” – Customer to LIMS
- “WebInfo” – LIMS to Customer



Functions

Applications

System Integration

LISA.lims[®]

POWERED BY

ORACLE



Optimized internal and external communication

Reduced workload and improved customer loyalty thanks to information management

LISA.lims® “WebServices”: Interactive and Integrative

The **proLISA’s WebServices** feature is an interactive online ordering and processing system that provides customers with online access to their existing data. The “WebShop” and “WebInfo” modules in WebServices offer optimized, two-way communication between the laboratory and internal & external clients. Using these modules, clients can execute important laboratory test functions from creating a laboratory order through status monitoring to the presentation and evaluation of laboratory results.

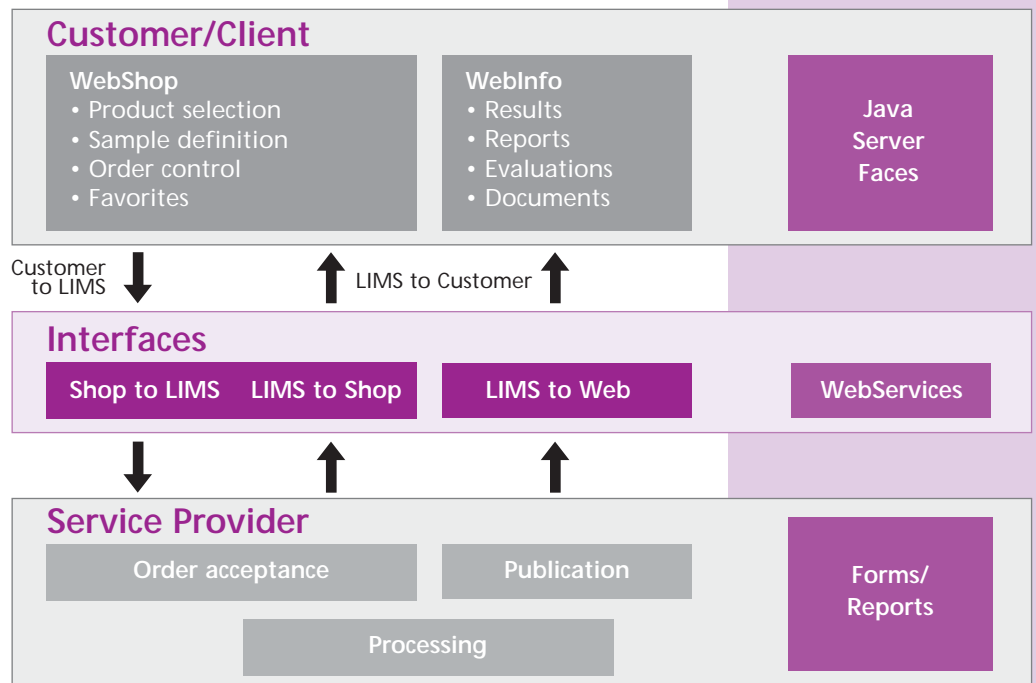
Some of the benefits for the laboratory as the customers who now have online access to their data is considerably reduced workload, reduced work time and up-to-date information on the progress at any given point of time.

User Interface

An easy-to-use, intuitive user interface provides a rapid overview of all available functions. The modern Web interface with its graphical displays, highlighting function and context-sensitive help offers excellent functionality in a familiar environment, so that users can work efficiently and productively. Creating a laboratory order becomes as easy as shopping on the Internet.

Functional Overview of “WebServices”

J2EE
(Java Enterprise Edition)





LISA.lims® “WebShop”: From Individual Order to Order Profile

Laboratory Services
as Products

The “WebShop” **LISA** module is an online gateway for creating and ordering laboratory test requests. The process of creating an order, starting with entering the samples, desired completion date and nominating recipients of the reports is made readily available. Analytical processes (methods, test programs etc) are available on WebShop as tailored products where the customers, even those without prior analytical knowledge can select the tests.

Favorites for
Recurring Order
Profiles

Pricing classification option provided in LISA displays provisional costs and accurate completion dates are calculated based on available laboratory resources. Order profiles can be saved as “Favorites” to be used for future use, thus reducing data entry and speed up recurring order processing.

The customer selects the scope of analytical processing from the product catalog.

Details on order processing and control



Transparency Generates Trust

The self-service aspect of the **LISA.lims®** “WebShop” and “WebInfo” modules not only means less work for laboratory staff, it is also a decisive step towards perfect communication and partnership between client and laboratory.

LISA.lims® “WebServices” – Facts & Features

- ▼ Optimized internal and external communication
- ▼ Reduced workload for laboratory staff
- ▼ Improved customer loyalty

- ▼ Intuitive operation
- ▼ Straightforward order creation for “non-analysts”
- ▼ Transparent order processing
- ▼ Status monitoring
- ▼ Instant access to current results data
- ▼ Individual evaluations and full-text search
- ▼ Data export
- ▼ Online archive for internal and external customers

- ▼ Full system integration into LISA.lims®
- ▼ Scalable, modern J2EE architecture

in time

in quality

in budget



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